

Increase business continuity through 24/7 remote monitoring service

EcoStruxureTM Asset Advisor for Secure Power and Cooling

Automated critical

notifications

Data-driven

recommendations

Gain peace of mind with 24/7 monitoring by Schneider Electric experts. EcoStruxure Asset Advisor for Secure Power and Cooling provides remote monitoring service for your critical equipment, increasing transparency by equipping service personnel with real-time device data to quickly troubleshoot and dispatch technicians.

And with just one tap, the EcoStruxure IT app gives you access to your assets, incident tracking, and online chat for collaboration, keeping you in touch with Schneider Electric experts and your team.

Optimizing operations through insights



Simplified set-up

& approach

24/7 remote visibility & monitoring



Data insights Exp & performance c optimization





Expert services capabilities

Asset Advisor key features

Monitoring

- Alarm management & remote troubleshooting
- Online chat via the app
- Qualified service personnel dispatch
- Incident tracking

Mobility

- Alarm notification, dashboard, and history views
- Auto ticket creation and status tracking
- Chat and team collaboration
- Device and sensor data

Insights

- Improvement recommendations
- Alarm and incident statistics
- Asset KPIs including UPS age and efficiency, battery age, and cooling performance

Life Is On



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Cloud-enabled 24/7 remote monitoring service

EcoStruxure Asset Advisor for Secure Power and Cooling at a glance

A cloud-enabled 24/7 remote monitoring service that proactively helps you minimize downtime and reduce mean time to repair through smart alarming, remote troubleshooting, and visibility into your equipment lifecycle.

A mobile app allows instant access to live sensor data and chat with your team and the experts at the Schneider Electric Connected Services Hub 24/7, increasing peace of mind and enabling faster reaction to incidents.

Machine data forms the basis of long-term operational insights and analytics, aimed at optimizing equipment maintenance costs. Data transmission is outbound only, using protected connections based on industry standard protocols.

Incident tracking

Incidents are automatically recorded and tracked, providing easy access to real-time incident status, incident history, and chat for collaboration with your staff and Schneider Electric technicians.

24/7 expert monitoring

The support of Connected Services Hub alleviates the strain on internal staff by engaging experts to provide 24-hour monitoring of the physical infrastructure, enabling remote troubleshooting for quick resolution of critical incidents.

Life Is On



Start monitoring your assets today!

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